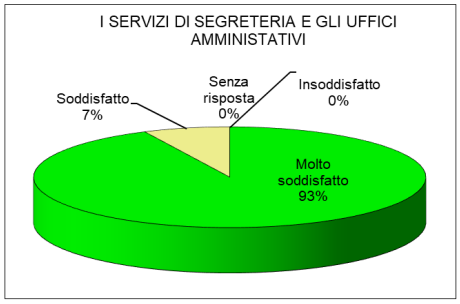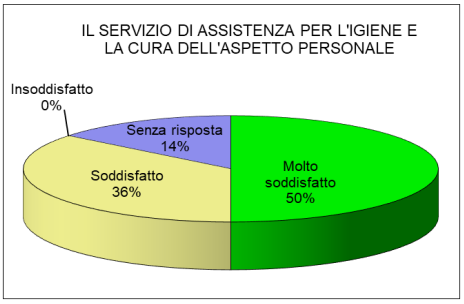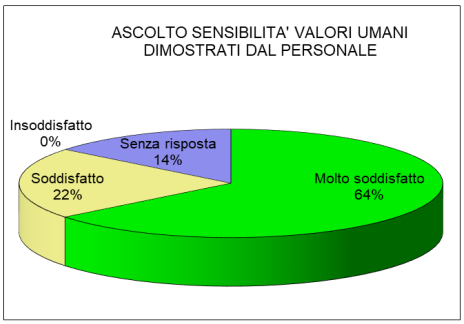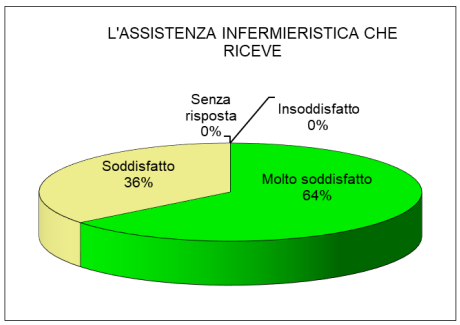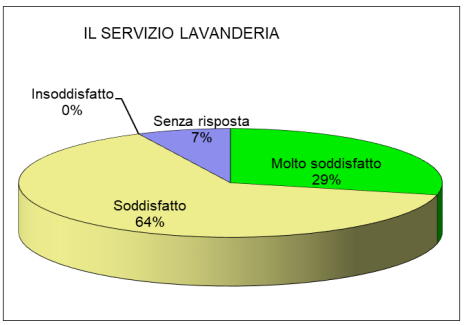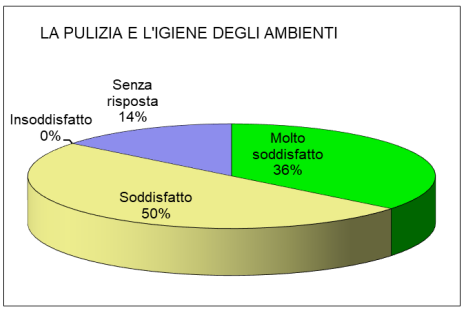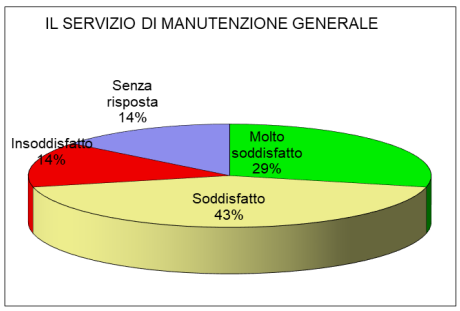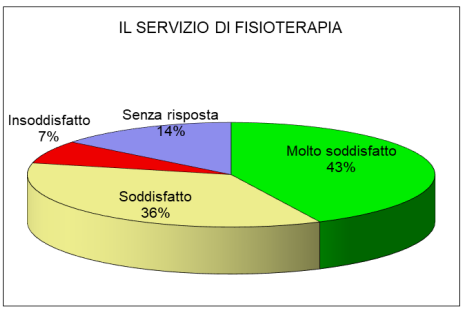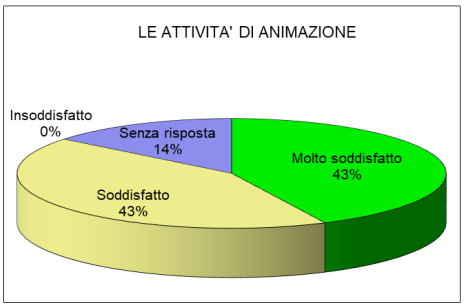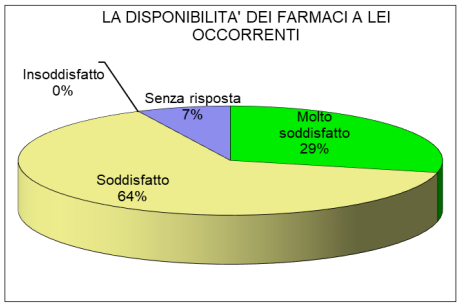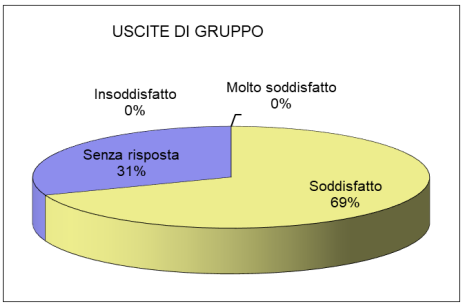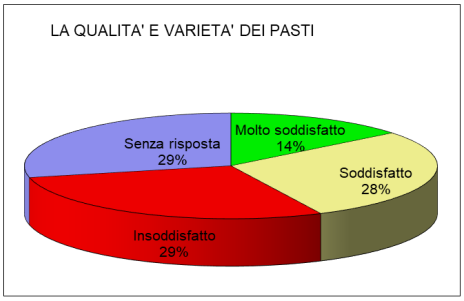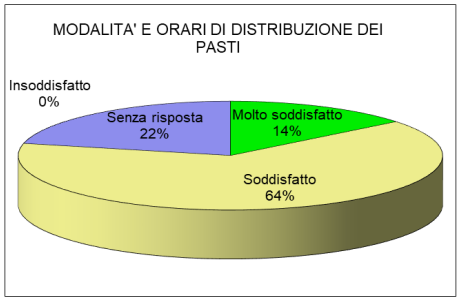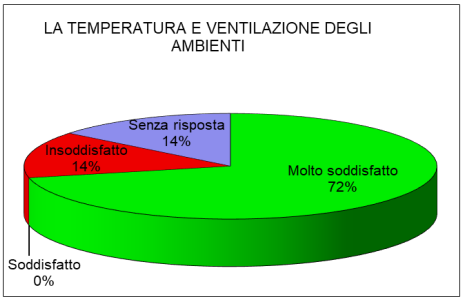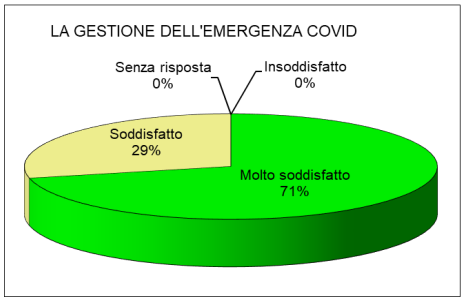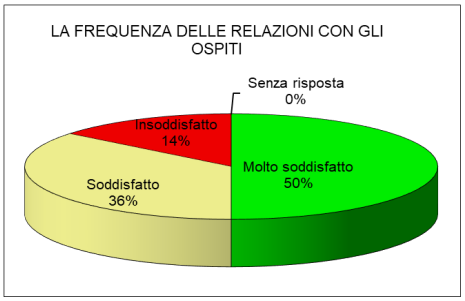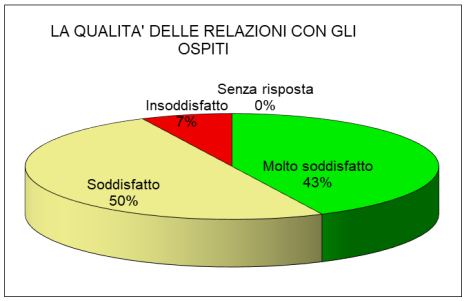ESITI ANALISI DELLA SODDISFAZIONE DEL CLIENTE ANNO 2020